



## FISHER HOUSE FOUNDATION, INC.

*“Dedicated to our greatest national treasure ...  
our military service men and women and their loved ones”*

### **FISHER HOUSE FOUNDATION ANNOUNCES ELIGIBILITY FOR DONATED AIRLINE TICKETS**

The nonprofit Fisher House Foundation administers the “Hero Miles” program for the Department of Defense in accordance with Public Law 108-110, the FY 05 Defense Authorization Act. The program is comprised of individual airlines whose passengers donate their frequent flyer miles to assist service members and their families. Specifically, Fisher House Foundation provides free airline tickets to military men and women who are undergoing treatment at a military or VA medical center incident to their service in Iraq or Afghanistan, and their families.

There are two categories of eligible recipients:

- Service men and women with an approved leave of five or more days may be given a free round trip airline ticket for travel from the medical center to their home and return if they are not eligible for government funded airfare.
- Qualifying service men and women may be given free round trip airline tickets to enable their family or close friends to visit them while they are being treated at the medical center.

The request for tickets will ordinarily originate with the service member and be forwarded to Fisher House Foundation by the social work staff or family assistance center at a medical center, or through service casualty offices. Only under exceptional circumstances should family members contact Fisher House Foundation directly. The forms needed for Fisher House Foundation to process the request for tickets can be obtained from the Foundation’s web site, [www.fisherhouse.org](http://www.fisherhouse.org). A case manager or other individual from the patient’s medical facility must validate the request form.

Overseas travel requires a passport and may require a visa. The country of citizenship and passport number must be provided to Fisher House Foundation at the time of the request so the information can be given to the airline reservations agent processing the request. Airlines must be given the telephone number of an individual who can be in immediate contact with the traveler in case of a schedule change.

### **AIRLINE PARTNERS**

Fisher House Foundation has written agreements with individual airlines that contain specific criteria for the use of the miles donated to the “Hero Miles” program. It is for this reason that the Foundation must ensure the miles are used only for service members whose hospitalization is the result of service in Iraq or Afghanistan.

Participating airlines are:

<b>Airline</b>	<b>Frequent Flyer Program</b>	<b>Charity Program</b>	<b>Airline Permits Passengers to donate miles</b>
AirTran Airways	A* Rewards		Yes
Alaska Airlines	Mileage Plan	Charity Miles	Yes
American Airlines	AAdvantage		Yes
Continental Airlines	OnePass		Yes
Delta Air Lines	SkyMiles	SkyWish	Yes
Frontier Airlines	EarlyReturns		Yes
Midwest Airlines	Midwest Miles	Miracle Miles	Yes
Northwest Airlines	WorldPerks	AirCares	Yes
United Airlines	Mileage Plus	Charity Miles	Yes
US Airways	Dividend Miles	Miles of Hope	Yes

## **ABOUT FISHER HOUSE**

Fisher House Foundation is best known for the network of 37 comfort homes on the grounds of military and VA major medical centers. The houses are 5,000 to 16,000 square foot homes, with up to 21 suites, donated to the military and Department of Veterans Affairs by Fisher House Foundation. The Foundation provides support to families of patients receiving care at the nearby medical center and has ensured that families of service men and women wounded or injured in Operation Iraqi Freedom and Operation Enduring Freedom do not pay for their stay at a Fisher House or other base facility if they are on a wait list. For more information on the work of Fisher House Foundation, go to [www.fisherhouse.org](http://www.fisherhouse.org), or call toll-free (888) 294-8560.

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